

Paying invoices

Finding your invoices

Click **Invoices** in the menu. Unpaid invoices also show on your dashboard under **Unpaid Invoices**. A service with an unpaid invoice shows "You have an outstanding invoice. Click here to view and pay."

Open an invoice to see what it's for, its **Due Date**, and its status (**Payment Pending** or **Paid**). **Download PDF** saves a copy for your records.

The screenshot shows the Something Unique Hosting client dashboard. At the top, there's a navigation bar with links for Home, Partners, and Support. A notification banner at the top states: "The upgrade has been added to your cart. Please complete the payment to proceed." Below this, a sidebar on the left contains links for Dashboard, Services, Invoices, Tickets, and Account. The main content area displays "Invoice #14052" with the following details:

- ISSUED TO:** KB Test
- BILL TO:** (blank)
- Invoice Date:** 23 Oct 2026
- Due Date:** 30 Oct 2026
- Invoice No:** 14052
- Status:** Payment Pending
- Action:** Pay Now (button)
- Download PDF** (link)

ITEM	PRICE	QUANTITY	TOTAL
Upgrade Vintage Story 3GB to Vintage Story 6GB	\$8.25	1	\$8.25
TOTAL			\$8.25

The footer of the dashboard includes links for Something Unique Hosting, Games, Support, Legal, and Client Area.

Paying

Click **Pay Now**. You can pay with:

- **Account Credits:** your credit balance. See [Account credit](#).
- **Saved Payment Methods:** a card you've saved before.
- **One-Time Payment** with **Stripe** (card, plus other methods Stripe offers in your country) or **PayPal**.

After paying, the page updates on its own: *"The invoice has been paid."*

Paying partly with credit: if your credit doesn't cover the whole invoice, choose **Apply Credits and Continue**. Your credit is used first, and you pay the rest by card or PayPal.

Automatic payments

Want renewals to pay themselves?

1. Save a card under **Account → Payment Methods → Add payment method**, or when paying an invoice.
2. When paying, switch on **Use for Recurring Payments**.

Your service page then shows **Auto paying using: ...** Renewal invoices are charged to that card automatically. If a charge fails, we email you so you can pay another way.

Account credit is always used first for renewals, but only if your balance covers the whole renewal.

Payment failed?

- Try again, or try a different card or PayPal.
- Check with your bank: some block payments to hosting companies until you approve them.
- Still stuck? [Open a ticket](#) in the **Sales** department.

When do renewal invoices arrive?

On the day your service is due. You then have **7 days** to pay before the server is suspended. See [Renewals, overdue invoices and suspension](#).

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