

# Managing your service

## The service page

Click **Services** and choose a server. The service page shows its plan, **Price**, **Billing Cycle**, **Due date** (when the next payment is due) and **Status**.

The screenshot shows the 'Something Unique Hosting' dashboard. The left sidebar contains links for Dashboard, Services, Invoices, Tickets, and Account. The main content area displays the 'Services' section for 'Vintage Story 3GB'. It lists product details: Name (Vintage Story 3GB), Price (\$8.25), Billing Cycle (Every month), Due date (Nov 23, 2026), and Status (Active). To the right of these details are action buttons: Upgrade, Change Game, Renew Now, Change Location, Cancel, and Go to Server. A banner at the top of the main area offers a 50% discount with code 'EnshroudedV1'. The footer includes a copyright notice for 2026 and a 'Powered by Paymentize' logo.

| Status               | Meaning                                                              |
|----------------------|----------------------------------------------------------------------|
| Pending              | Ordered but not paid yet                                             |
| Active               | Running normally                                                     |
| Suspended            | Stopped because an invoice is overdue. Pay it to restore the server. |
| Cancellation Pending | Will be cancelled at the end of the billing period                   |
| Cancelled            | Ended. The server and its data have been deleted.                    |

# What you can do

| Button                          | What it does                                | Guide                                    |
|---------------------------------|---------------------------------------------|------------------------------------------|
| <b>Go to Server</b>             | Opens the server in the game panel          | <a href="#">Game panel tour</a>          |
| <b>Upgrade</b>                  | Move to a bigger (or smaller) plan          | <a href="#">Upgrading or downgrading</a> |
| <b>Change Game</b>              | Switch to a different game                  | <a href="#">Changing game</a>            |
| <b>Renew Now</b>                | Pay for the next period early               | <a href="#">Renewals</a>                 |
| <b>Change Location</b>          | Move to another datacenter                  | <a href="#">Changing location</a>        |
| <b>Claim Free Budget Server</b> | Get a free extra server (larger plans only) | <a href="#">Free budget server</a>       |
| <b>Cancel</b>                   | End the service                             | <a href="#">Cancelling and refunds</a>   |

Some buttons only appear when they apply. For example, **Claim Free Budget Server** only appears on plans with 12 GB or more.

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