

Changing your server's location

What this is about

Your players moved, or another datacenter gives you a better ping? We can move your server to another location. Our datacenters are in **New Jersey**, **Los Angeles**, **Dallas** and **Germany**.

Requesting a move

1. Go to **Services**, open your server, and click **Change Location**.
2. Choose the **Requested location**.
3. Choose **When should we move your server?: As soon as possible**, or **At a specific date and time** (in your local time).
4. Add a **Note** if there's anything we should know, then click **Submit Request**.

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Request a location change for Vintage Story 3GB

Tell us where you'd like your server moved and we'll get back to you on a support ticket to arrange it.

⚠ Moving a server transfers all of its files to another datacenter. Your server will be offline while the move runs and its IP address and port will change. We'll coordinate the timing with you on the ticket.

Current location: America/New_Jersey

Requested location *
Select a location

When should we move your server? *
☒ As soon as possible
☐ At a specific date and time

Note
Anything we should know — preferred time window, why you're moving, etc. (optional)

BackSubmit Request

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This opens a **support ticket**, and we'll arrange the move with you there. While a request is open, the button shows **Location Change Requested** and takes you to the ticket.

What to expect

- **All your files move with you:** world, mods, configs.
- **Your server is offline** while the move runs.
- **Your address changes:** the server gets a new IP and port. Share the new address with your players, or use a [subdomain](#) so they never need to know.

Take a [backup](#) before the move. It's very unlikely to be needed, but it never hurts.

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